



CASE STUDY

- Technical & Functional Education
- Train the Trainer
- Siebel Enterprise & Siebel CRM On Demand
- CRM On Demand Prototypes
- eLearning and Screencasting

To learn more about our services, contact On Demand Education Ltd contact@ondemand-education.com or go directly to our website <http://www.ondemand-education.com>.

On Demand Education Ltd provides high quality Education, eLearning and Consulting services for CRM and Social CRM.

HELPING CUSTOMERS SUCCEED

A leading global medical device manufacturer with significant CRM experience chose to target Siebel Field Service for a customized, pan-European project team training session. In collaboration with the local Software Editor representatives and the customer, On Demand Education Ltd created customized training materials (paper and electronic) and exercises, as well as a customized training environment to support the business processes of the customer and the requirements of Siebel Field Service.

This team approach enabled all the actors to reconcile the need for official Siebel CRM Training with their specific business needs?

CUSTOMIZATION SERVICES

In coordination with the Software Editor, On Demand Education provided

1. Custom Training modules, including slides, exercises
2. Web and Face-to-Face Meetings
3. Analysis Sessions to understand solutions appropriate to a need
4. Custom eLearning Materials
5. Course delivery in English and French

Working together with you, we design a long-term, visionary program that puts your people first, enabling them to get the knowledge they need from real-world scenarios and their own business, to provide you or your customers with first class CRM deployments.

CONTACT ON DEMAND EDUCATION LTD

You can contact us via our website using the live Contact Form, or by telephone on one of the numbers on our website online at www.ondemand-education.com. If you would like more information, email your details to contact@ondemand-education.com.