



TRAIN THE TRAINER

- Technical & Functional Education
- Train the Trainer
- Siebel Enterprise & Siebel CRM On Demand
- CRM On Demand Prototypes

To learn more about our services, contact On Demand Education Ltd contact@ondemand-education.com or go directly to our website <http://www.ondemand-education.com>.

On Demand Education Ltd provides high quality technical, implementation and functional education services to the Oracle Siebel and Oracle CRM On Demand community

THE BEST PREPARATION

Get your Trainers ready for their CRM rollout. Get training from On Demand Education Ltd. With 12 years of Siebel CRM experience, our trainer can ensure your team has all the knowledge, background and motivation to deliver first-class education to your users, taking into account your company culture and the best practices from the field.

Whether you are training sales, service or marketing personnel, we can help your trainee get up to speed, highlighting common pitfalls, enhancing presentations and generally getting your deployment project off to a flying start.

With lots of experience designing training materials, both electronic- and paper-based, as well as years of instruction of CRM in both functional and technical environments, there is nobody better for your Train the Trainer project.

GET BETTER USER ADOPTION

Training End Users is challenging at the best of times. Training them for CRM, faced with user adoption issues, change management and culture challenges as well as new and changed processes to communicate and reinforce, your Trainers need the best in mentoring and assistance to make sure they feel confident as agents of those changes.

We can assist you in the creation of course materials that will retain the interest of your end users, promote the business change you need. To increase user adoption we can help you leverage built-in systems like iHelp to further drive user adoption rates.