



## EDUCATION SERVICES

- Technical & Functional Education
- Train the Trainer
- Siebel Enterprise & Siebel CRM On Demand
- CRM On Demand Prototypes

To learn more about our services, contact OnDemand Education Ltd [contact@ondemand-education.com](mailto:contact@ondemand-education.com) or go directly to our website <http://www.ondemand-education.com>.

*On Demand Education Ltd provides high quality technical, implementation and functional education services to the Oracle Siebel and Oracle CRM On Demand community*

### HOW TO REQUEST RESOURCES FROM US

Before you make a request for education resources, please consult our live calendar. This is available to all registered customers online at [www.ondemand-education.com](http://www.ondemand-education.com). If you are not already registered, email your details to [calendar@ondemand-education.com](mailto:calendar@ondemand-education.com).

The online calendar allows you to check which standard courses are available currently. If you do not see the course you require, you can also request a custom course.

### GETTING THE RIGHT COURSE AND ENVIRONMENT

We appreciate that it is never easy to find the course you are looking for, or that your customers would get most value from. We are available by telephone or web conference to discuss your requirements and if required, build a customized course outline.

Our experience of the standard courses and our history of building new modules to complement courses and provide extra value to customers means you can be sure that the resulting course is the best approach for you.

We also know that the location of the training can have an effect on your choices of environment – for example, at a remote office it may not be possible to deliver hosted training via the Internet, simply due to a lack of infrastructure. Our experience building new training environments means that you will get the training you need, wherever you are.

### GETTING THE RIGHT COURSE CONTENT

We can provide training on all releases of the Oracle Siebel CRM product line, from version 3 to version 8.1 and above. We also provide education for Oracle CRM On Demand and Oracle BI Publisher for Siebel Implementations.